

## Patient Experience Ratings by Clinic

June 1, 2013 to January 31, 2014 on a 5 point scale

Clinic Type	# of Surveys	Appointment	Staff Attitude	Wait Time	Excellence Rating	Recommendation Rating
Imaging Clinics	2,636	4.80	4.80	4.46	4.80	4.76
Minnesota Prosthetics & Orthotics	752	4.71	4.71	4.39	4.66	4.65
Orthopedic Clinics	9,059	4.37	4.67	3.73	8.58 (0-10)	4.54
Therapy Clinics	3,940	4.62	4.62	4.56	4.82	4.80
<b>Total</b>	<b>16,387</b>	<b>4.51</b>	<b>4.68</b>	<b>4.10</b>	<b>4.52</b>	<b>4.64</b>