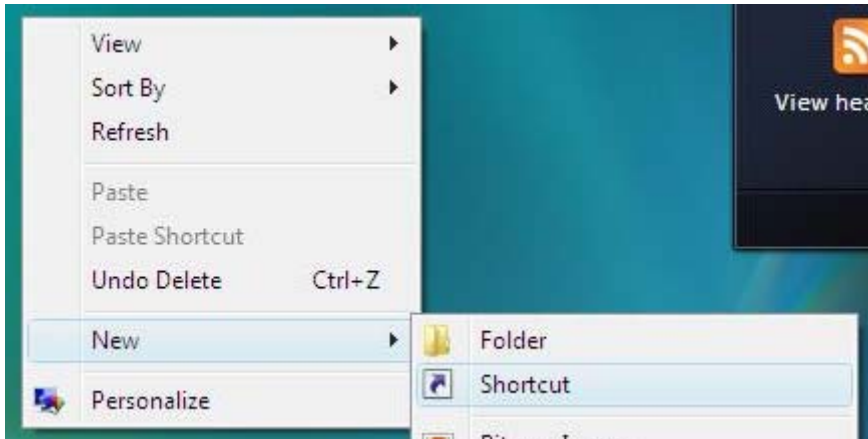Viewing IMPAX CDs on Microsoft Vista

If the CD with images/report and the IMPAX viewer was not burned on IMPAX 6.4, the image viewer and datasets will not load properly into the Microsoft Vista operating system. Below are step by step instructions on a relatively simple workaround.
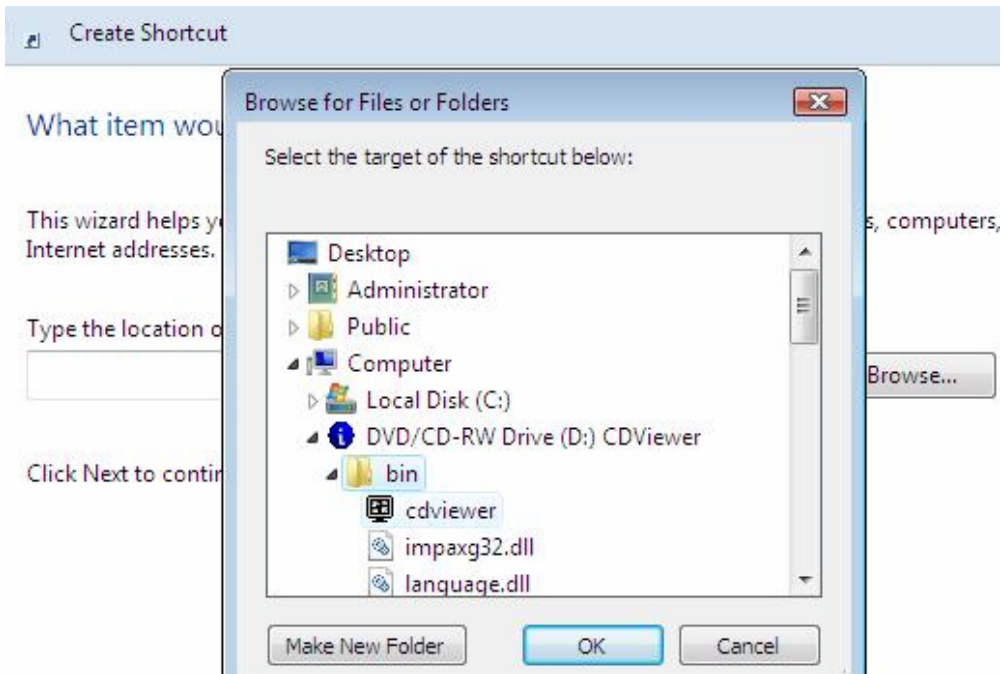
Step 1
Insert the IMPAX CD into the CD/DVD drive. The CD will attempt to auto-launch and will present an error message. Close down the window and leave the CD in the drive.
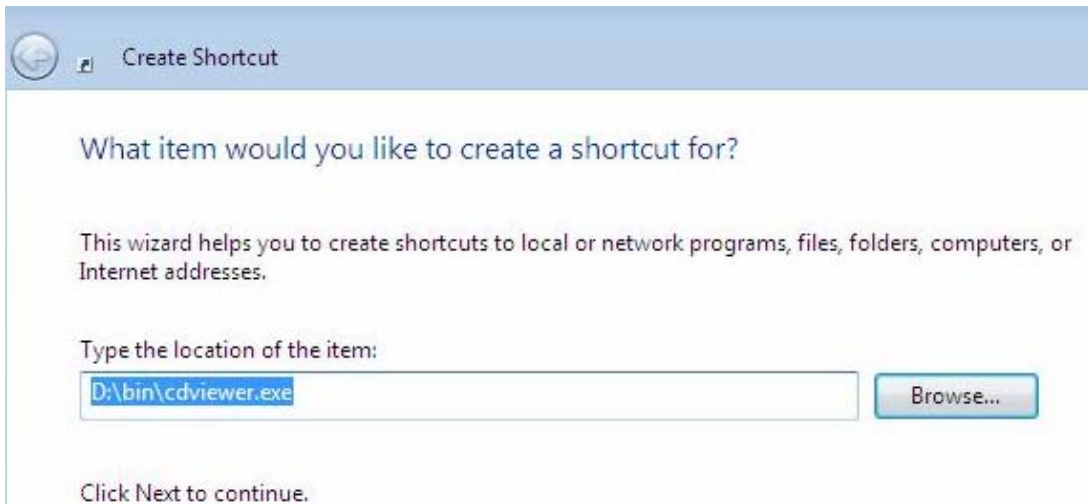
Step 2

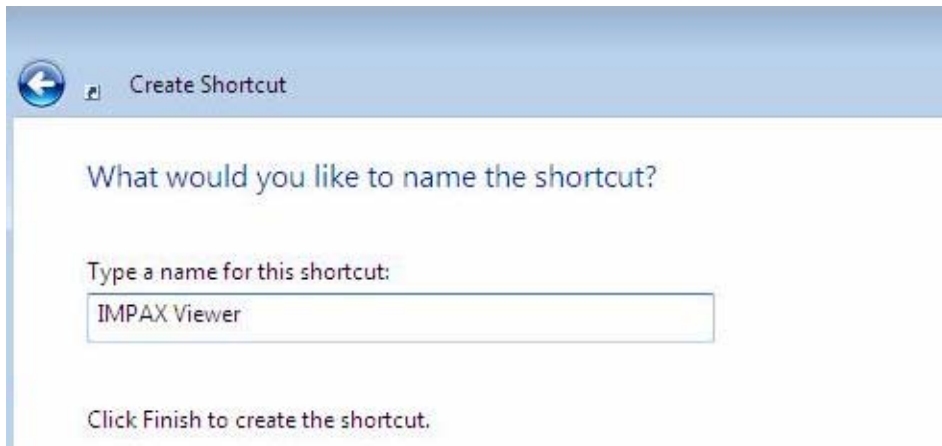Right mouse click on the Vista desktop. Go to **New > Shortcut**

Now, when prompted for what item you'd like to create a shortcut for, browse to your CD/DVD drive, and go to the **bin** directory. In there, click on **cdviewer** (the executable) and click **OK**.

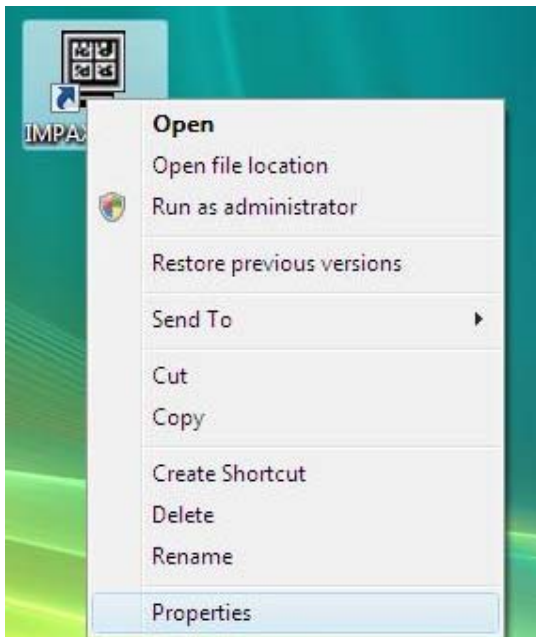This will populate the location of the item as:

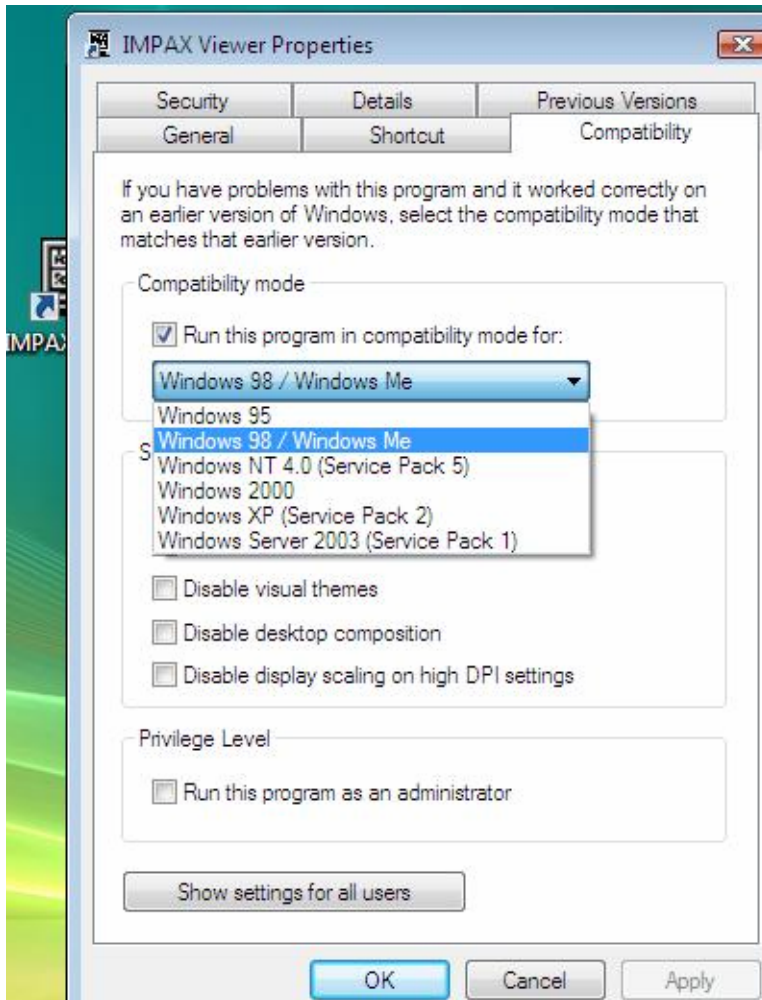Name the shortcut what ever you want (ex. IMPAX Viewer)

Step 3

Now that you've created the shortcut, we have to tell it to behave differently.

- Right mouse click on the Shortcut you just created and choose **Properties**.
- Click on the **Compatibility** tab.
- Check the box to enable compatibility mode and Select **Windows 98/Windows Me** from the list.
- Click **OK**.

Step 4

Right click on the Shortcut you just created and select **Run as administrator**. The IMPAX Viewer should launch. You can re-use this shortcut for multiple CDs that are received in the future.